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RESPONSE UNDER 37 CFR 1.116
EXPEDITED PROCEDURE
EXAMINING GROUP 7100

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Christopher J. Allen

Serial No.: 10/619,917

Filing Date: July 15, 2003

Title: SYNCHRONIZATION OF AGENT
SKILL DATA

Docket No: 60021-378501

Group Art Unit: 7149

Examiner: B.S. Stace

Okay to enter
per RCE 2/27/07;
KWS
3/7/07

Certificate of Mailing/Transmittal

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Commissioner for Patents
P.O. Box 1450
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P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown
below.

Debra J. Bruck 1-2-07
Debra Bruck Date

AMENDMENT AND RESPONSE TO OFFICE ACTION

Dear Sir:

In response to the Office Action mailed November 3, 2006, Applicant submits the
following amendments and remarks.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 4
of this paper.

Remarks/Arguments begin on page 13 of this paper.